

# **IT Governance by Examples**

## **(based on Cobit 4.1)**

By

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# Foreword

## How to maximize the value of IT to your company?

If you're a CIO or an IT manager who would like to maximize the value of IT to your company, then this book is for you. It explains a framework of the best practices (Cobit) for IT to strategically align with the business, to deliver business values at low costs with low risks, using concrete and easy-to-understand examples.

## Why should you choose this book?

- It uses concrete examples to demonstrate the true meaning of the abstract concepts.
- It is concise. There is no lengthy, abstract description.
- Free sample chapters are available on <http://www.agilekills2.org>. You can judge it yourself.

## Target audience and prerequisites

This book is suitable for:

- CIOs who would like to learn Cobit and/or to enhance their current governance framework with Cobit.
- IT managers who would like to learn the best practices in IT governance to further advance their career.
- IT team leaders who would like to learn the core concepts in IT management.

In order to understand what's in the book, you need to know the basic purposes of the common IT applications and technologies such as CRM, collaboration platform, e-learning, POS, Windows, Linux, OS, web server, database server, firewall, etc. You do NOT need to know any technical details. You do NOT need any formal management knowledge either.

## Organization of the book

The book is organized into four parts:

1. Chapters 1-10: They are about strategic or long term planning and defining the fundamental elements of the framework.

2. Chapters 11-18: They are about the introduction of IT solutions (evaluating, buying, developing, implementing).
3. Chapters 19-31: They are about operating and supporting the IT services.
4. Chapters 32-35: They are about the overall evaluation of how well you're doing.

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## Table of Contents

Foreword.....	3
How to maximize the value of IT to your company?.....	3
Why should you choose this book?.....	3
Target audience and prerequisites.....	3
Organization of the book.....	3
Acknowledgments.....	4
Chapter 1 Strategic IT Planning.....	11
What is strategic IT planning?.....	12
Costs and resources.....	12
Risks.....	13
Control objective.....	13
Maturity level.....	13
Chapter 2 Defining Information Architecture.....	15
Creating, maintaining and using information for the business.....	16
Keeping information correct.....	16
Keeping information consistent.....	16
Keeping information secure.....	17
Making sure the information & the processing system are available.....	17
Archiving or removing the information.....	17
Delegating the management responsibility of information.....	17
Information architecture.....	18
Chapter 3 Determining Technological Direction.....	19
The need for enterprise wide standardized technologies.....	20
What about legacy technologies?.....	21
Looking forward and updating your standardized technologies .....	21
Chapter 4 Defining IT Processes.....	23
What is a process?.....	24
Seeking support.....	24
Continuous care and delegation.....	25
Defining IT processes.....	25
Chapter 5 Defining IT Organization and Relationships.....	27
The CIO job position and relationships.....	28
Other strategic positions in IT and relationships.....	28
Protecting from the loss or malfunctioning of key individuals. .	28

Chapter 6 Managing IT Investments.....	31
Forecasting (planning) the business values and costs.....	32
Tracking the costs.....	33
Tracking the business values.....	33
Quantifying business values.....	34
Chapter 7 Communicating Management Aims and Direction.....	35
Defining or maintaining IT policies, standards and procedures .....	36
Rolling out the IT policies, standards and procedures.....	37
Compliance.....	37
Chapter 8 Managing IT Human Resources.....	39
It is the people who will make or break the IT capability.....	40
People tending to comply by laws and ethics.....	40
People with the right skills.....	41
People with the right attitudes.....	41
Motivating people.....	41
Chapter 9 Managing Quality.....	43
What is quality?.....	44
How to ensure quality?.....	44
Ensuring quality throughout the whole enterprise.....	45
Summary.....	45
Chapter 10 Managing IT Risks.....	47
Life could be at stake.....	48
Identifying and assessing the risks.....	48
Mitigating the risks.....	49
Transferring the risks.....	49
Monitoring and reviewing the risks.....	50
Chapter 11 Managing Projects.....	51
Scope, cost and schedule.....	52
Good planning.....	52
Uncertainties, changes, monitoring and control.....	53
Quality as the 4th major constraint.....	54
Keeping the sponsor happy to fuel the project.....	54
Getting long lasting benefits out of the project.....	54
Coordination between projects.....	55
Adopting and tailoring a project management framework.....	55
Chapter 12 Identifying Automated Solutions.....	57
Buy or build.....	58
Breaking the system into small pieces.....	58

---

Narrowing the uncertainties.....	59
Presenting the result.....	59
Chapter 13 Acquiring and Maintaining Application Software.....	61
Determining the architecture of the application.....	62
Determining the component structures for features.....	62
Managing quality.....	62
Maintaining a business focus.....	63
Controlling the scope.....	63
Configuring and implementing the application.....	64
Preventing tampering to the database.....	64
Maintenances and major upgrades.....	64
3rd party software.....	65
Chapter 14 Acquiring and Maintaining Technology Infrastructure.....	67
Acquiring and implementing required infrastructure.....	68
Ensuring availability.....	68
Change management.....	68
Ensuring security.....	69
Chapter 15 Enabling Operation and Use.....	71
Transferring the knowledge.....	72
Chapter 16 Procuring IT Resources.....	73
Procurement procedures and strategies.....	74
Selecting a supplier.....	75
Establishing a contract.....	75
Managing the contract.....	75
Chapter 17 Managing Changes.....	77
Changes.....	78
Change management.....	78
Chapter 18 Installing and Accrediting Solutions and Changes....	81
Risks with solution deployments.....	82
Testing in a test environment.....	82
User acceptance testing.....	82
Implementation plan.....	83
Parallel versions.....	83
Post implementation review.....	84
Deploying changes.....	84
Chapter 19 Defining and Managing Service Levels.....	85
Defining indicators for the quality of IT services.....	86
Designing for availability.....	87

Providing service continuity after disasters.....	87
Monitoring if the SLA is met.....	88
Reviewing the SLA, OLA and UC.....	88
Chapter 20 Managing Third Party Services.....	89
Managing 3rd party IT services.....	90
Supplier relationship management.....	91
Risks due to lack of transparency.....	92
Chapter 21 Managing Performance and Capacity.....	93
Designing for performance.....	94
Designing for capacity.....	94
Planning for the future.....	94
Planning for abnormal times.....	95
Planning for life cycles of the IT resources.....	95
Monitoring and reporting.....	95
Chapter 22 Ensuring Continuous Services.....	97
Disaster recovery plan.....	98
Testing the plan.....	100
Making the plan available.....	100
Maintaining the plan.....	100
Reviewing.....	100
Creating an IT continuity framework.....	100
Chapter 23 Ensuring Systems Security.....	103
Identity management.....	104
Attacks from those without an identity.....	105
Responding to security incidents.....	106
Exchanging sensitive data.....	106
Cryptographic keys as identities.....	106
Security testing.....	107
IT security plan and management support.....	107
Chapter 24 Identifying and Allocating Costs.....	109
Presenting the IT budget.....	110
Calculating the cost for an IT service.....	110
Enabling customer choices on the demand side.....	113
Monitoring and review.....	114
Chapter 25 Educating and Training Users.....	117
Training for new users.....	118
Ensuring the training objective is met.....	119
Training for existing users.....	119
Training for new IT services.....	119

---

Different curricula for different user groups.....	119
Updating the curriculum for new business needs.....	119
Improving the training.....	120
Chapter 26 Managing Service Desk and Incidents.....	121
Establishing a service desk to ensure value delivery.....	122
Taking ownership.....	122
Prioritizing incidents.....	122
Keeping the user informed until incident closure.....	123
Using the incidents as feedback for improvements.....	123
Chapter 27 Managing the Configuration.....	125
Configuration repository.....	126
What information to store in the CMDB?.....	127
Keeping the information updated.....	127
Keeping license information.....	128
Chapter 28 Managing Problems.....	129
Preventing the same incidents in the future.....	130
Prioritizing the problems.....	130
Ownership of the problem.....	130
Identifying the root cause.....	130
Resolving the problem.....	130
Preventing high impact incidents in the future.....	131
Chapter 29 Managing Data.....	133
Managing data in IT operations.....	134
Archiving and purging data.....	134
Backup and restore.....	135
Media library.....	135
Batch processing.....	135
Disposal.....	135
Chapter 30 Managing the Physical Environment.....	137
Providing a good physical environment.....	138
Risks with the physical environment.....	138
Chapter 31 Managing Operations.....	141
Managing IT operations.....	142
Chapter 32 Monitoring and Evaluating IT Performance.....	143
At the end of the day, how well IT is doing?.....	144
Remediation.....	145
Chapter 33 Monitoring and Evaluating Internal Controls.....	147
Are the internal IT controls working?.....	148
Chapter 34 Ensuring Compliance with External Requirements.....	149

Is IT complying with the external requirements?.....	150
Chapter 35 Providing IT Governance.....	151
Are you providing IT Governance well?.....	152
References.....	153
Alphabetical Index.....	154